

ODE Conference Call – January 13, 2020

Notes provided by Naja Bailey (META) and Catherine Wright (NEOnet)

Weekend Processing – ODE had processing issues this past weekend, so some Level 2 reports didn't get updated. Regular FTE reports have finished, but TLC reports are not completed, and Career Tech FTE is not completed since they're waiting on TLC reports. If processing doesn't complete today, it'll run tonight, and reports will be updated tomorrow.

ODE EMIS Sessions – Reminder that winter Skype training sessions start this week. Sign up for sessions via OH|ID training link.

March Follow-up "D" Collection – scheduled to begin at the end of January but ODE is doing their best to have it out early. In testing mode right now, looking at new reports, and if all goes well, they'll be able to open it up this week or next.

If you believe a student should be on your file but is not:

- If you DON'T know why and need ODE's help in troubleshooting, put in a helpdesk ticket
- If you DO know why, file an appeal to get an updated file from ODE to report that student

If a student is on your file but you believe they should not be:

- Report the student with *Other Follow-up Status* = X (incorrectly reported as a Concentrator)

ODE will work through appeals quickly to evaluate Concentrator status to add the students to a file, so you'll have at least 4 weeks to report them to ODE.

Q: Should we log a ticket first and then if you agree the student should be added we file an appeal?

A: No, if you're not sure why they aren't in the file, put that in the helpdesk so we can have that dialog and help troubleshoot. If you have identified what keeps them off the list, (e.g. forgot to report them as Concentrator), go ahead and file an appeal. The Helpdesk is where you go for questions to determine if you should appeal, it doesn't trigger any updates but just problem solving to help you know what to file an appeal for; once you know why you need an appeal, you're ready to request one.

Q: Will there be an EMIS Newsflash when "D" opens, and will that clarification be in writing for districts, so they aren't confused what to do?

A: I'd pass that along to your districts, that wouldn't normally be in writing, but there will be something in writing about the appeals window opening. This is more guidance for when to put in helpdesk tickets, and in case they put in an appeal saying, 'this student needs added but we don't know what's wrong'. I'm just suggesting what I believe would be efficient.

Additional Notes – Kimono (a private company) has been reaching out to ITC's regarding the Student Locator framework. The Student Locator is basically an electronic connection between the Student Information Systems (SIS), ITC's, and IBM, to search for SSID's in an automated fashion.

A little bit of history – back when ODE did the EMIS Redesign, EduStructures was bought by Pearson. Pearson then decided they wanted out of SIS and the work they'd done with EduStructures, so they sold off Vertical Reporting Framework (VRF) to ESP Solutions in Texas, and sold off ZIS and Student Locator to Kimono, so Kimono now owns the software. A few years ago, ODE felt the price for maintenance, upgrades, and support from Kimono was too high and the price per year was not a good value for the State. They communicated with ITC's to see who all uses Kimono. ODE no longer subscribes to their services since Student Locator and ZIS was working without issues. At that time, they informed ITC's that State Software Development Team (SSDT) is their first stop for support for Student Locator and ZIS.

We just want to make a correction to the Kimono email – “ODE has stopped supporting” is not true, we just don't get support FROM THEM. We are still supporting that software, just through SSDT. If an ITC wants assistance through Kimono, that is their choice. META does use them, so you can ask META if they feel the cost is worthwhile. ODE is happy to provide that support; if you want a Student Locator upgrade or upgrade to the ZIS, you're free to do that as an ITC but if you upgrade the software to what ODE is not familiar with or not supporting, you'll have to use Kimono for support instead of SSDT. ODE just wanted to clarify their position on this and what they are providing.

Q: Is Alex Katz an independent contractor or is he with ODE?

A: He is an employee of ESP Solutions, a company that bought rights from Pearson for the Data Collector. ODE has a contract with ESP Solutions, so we pay for technical support, problem resolution, bug fixes, additional features & enhancements to the Report Collector and Data Collector. We have a weekly call with him to work on various issues, so 99% of the time if you get something from Alex, we've discussed it at ODE first.

Upcoming Schedule:

Next ODE Conference Calls - Monday, 1/27/2020 and Monday, 2/10/2020

Next ODE Change Call – Wednesday, 2/12/2020